

Module #9

VEHICLE ORIENTATION FOR AMBULANCE OPERATORS

First response ready: orientation for EMS operations

- Audience: Paramedics, fleet supervisors, EMS operations staff
- Level: Beginner
- Prerequisite: None
- Duration: 1.5 hours
- Location: At your facility or at the OEM plant (Pairing with Module #12 recommended if at the plant)

Curriculum

Ambulance walkaround

- Exterior access points
- Use of exterior storage compartments
- Best practices for securing equipment
- Shoreline location and handling awareness
- Bumpers and exterior safety components
- Doors, latches, and safe opening/closing practices

Inside the ambulance

- Patient care module layout and movement paths
- Seating positions and intended use
- Reach zones and safe working areas
- Equipment location and securement principles
- Oxygen system
- Radio and communication equipment placement
- Control panels and operator-facing interfaces
- Front cab layout and visibility considerations

Operator responsibility & awareness

- Visual checks before and during operation
- Early signs of abnormal conditions or unsafe setups
- What to report to maintenance or fleet supervisors

Key Takeaways

Participants will understand how to safely navigate the ambulance, inside and out, and why the vehicle is laid out the way it is.

By respecting design intent, proper seating, equipment securement, and access practices, operators help reduce risk during transport, protect crew and patients, and contribute to overall vehicle readiness.



Official certification
at the end of the session.

**Get OEM know-how.
Make the right call.**

Enroll your team

1-800-363-7591



Course content and curriculum are subject to change without notice and may be customized based on customer requirements. This module may be delivered individually or combined with other modules as part of a customized training program. For more information, please contact your Customer Care Specialist.

Demers Ambulances, Crestline Ambulances Customer Care Training Program
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